



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

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AIACE/CENTRAL/2019/ 131

Dated 24/ 10/2019

To

The Chairman,
Coal India Limited,
Coal Bhawan,
Premise No-04 MAR,
Plot No-AF-III, Action Area-1A,
Newtown, Rajarhat,
Kolkata-700156

Sub:-- Issue of E-swasthya card in CIL and subsidiaries as issued in ECL.

Dear Sir,

CIL and its subsidiaries are extending medical facilities to the retired employees and their families through various medical establishments from the dispensary level to the central and apex hospitals in different parts of the coalfields. The company also provides reimbursement facilities of cost of treatment/medicines undergone at different hospitals other than that of CIL.

Settling of claims of such a voluminous number is naturally a huge task considering the fact that at times the Medical card holders fail to timely establish their identity and also the empanelled hospitals are also bewildered as to admissibility of requisite funds in the account of Medical Card holders. There are instances where more than 2 years have passed and bills remain unprocessed / unpaid. This situation is somewhat, not entirely, tolerable for the working classes but it becomes a hardship for retired manpower.

The root cause of the problem goes to the Medical cards issued to the retired executives, who have been issued with a CPRMSE Medical card designed way back in 2012 and is presently obsolete in design. To overcome this problem, one of the subsidiaries, ECL, has done a wonderful job by switching over to chip-based electronic Medical card in which all the relevant data in favour of the executives/employees are well stored and updated on real time basis. The credit for this goes to the Systems department of ECL. Moreover, in an informal chat, ECL authorities have also agreed to help develop and share knowhow for similar e-swasthya cards for other subsidiaries and CIL too.

As such, we request you to kindly consider this proposal of adherence to similar e-swasthya cards everywhere in entire CIL. We sincerely hope that our suggestions will not go to deaf ears and CIL will wake itself up in this matter. Copy of a circular issued by ECL is also attached herewith for ready reference.

Regards,

P K SINGH RATHOR
Principal General Secretary

CC

DT/DF/DP/DM, CIL Kolkata.

CMD/DP/DT/DP/DF, All subsidiary companies of CIL.

CMD. SCCL, Kothagudem -- With Similar request for implementing in favour of executives and employees of SCCL.